



WORLD SERVICES

NAWS UPDATE

with WSC 2023 information

The latest from
NA World Services
with updates on
projects and
WSC 2023 and
much more!

Outline



Introduction



WSC 2023



Resources / Invest in Our Vision



Literature / Carrying the Message



Services & Communication



Questions and Answers



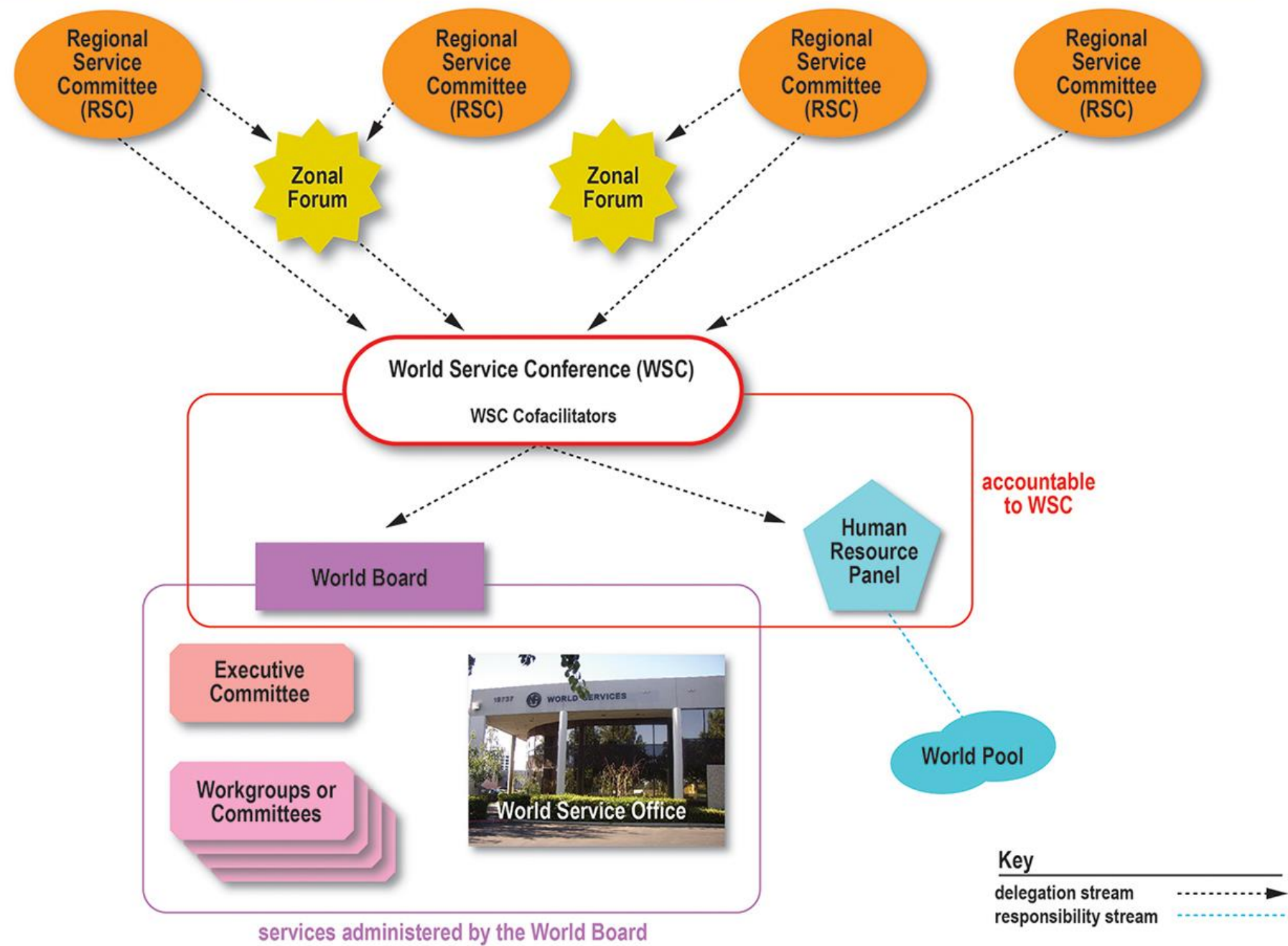
Introduction

What is NAWWS?

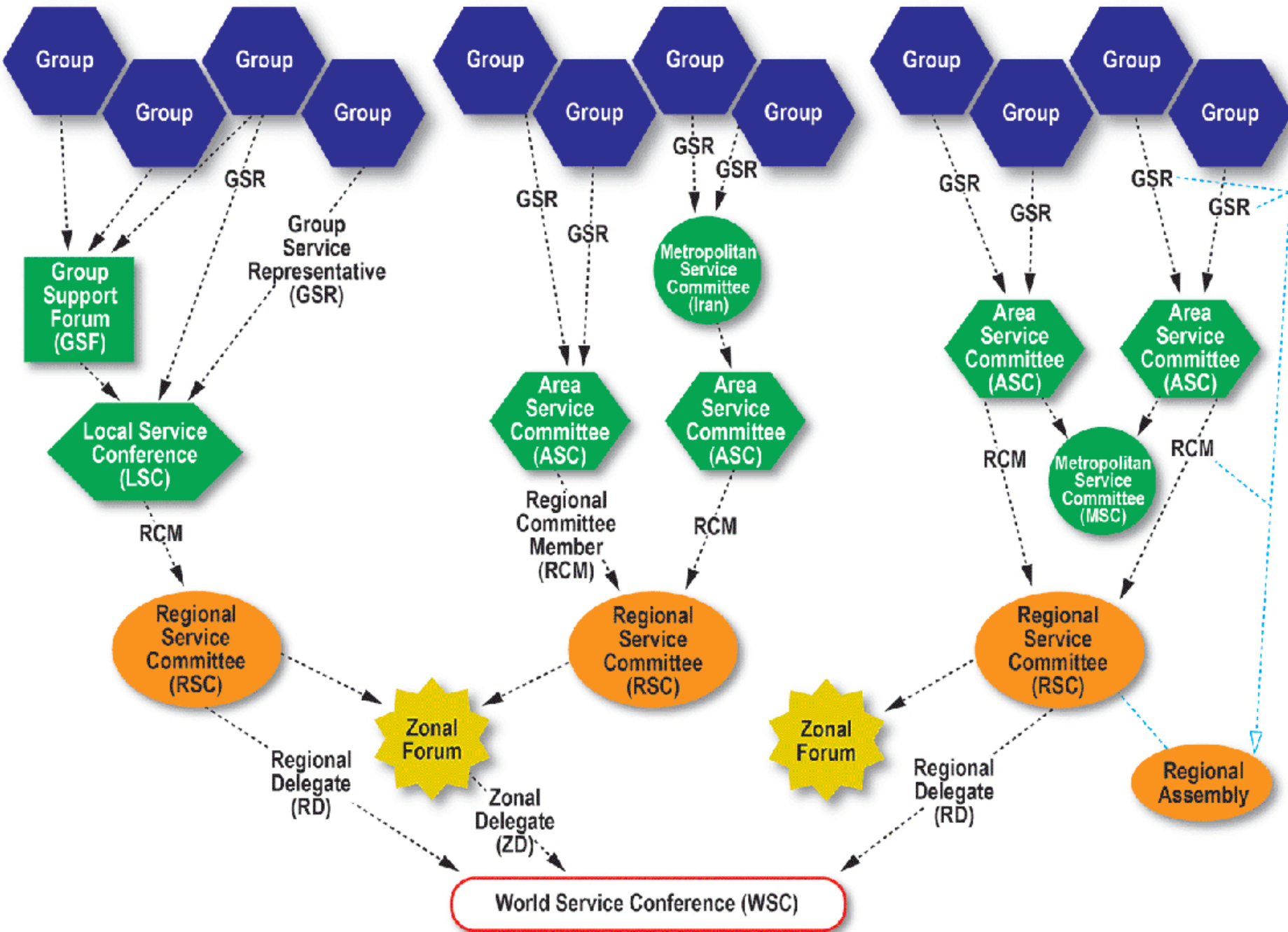
AKA Narcotics Anonymous

World Services

NA World Services



NA Service Structure *with possible options that can be combined*





The basic purposes of our World Services are...

**communication,
coordination,
information,
and guidance.**

We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

A Guide to World Services in NA





**Narcotics Anonymous
World Service Office**
Chatsworth, California, USA

NAWS has two branch offices
*One in Brussels, Belgium, and the other
in Tehran, Iran*

Two distribution centers
*One in Mississauga, Ontario,
Canada, and the other in
Bangalore, India*





WSC 2023

Here are a few of the highlights.



There were **139 voting members** participating at WSC 2023:

- 126 delegates
(120 RDs, 6 ZDs)
- 13 World Board members

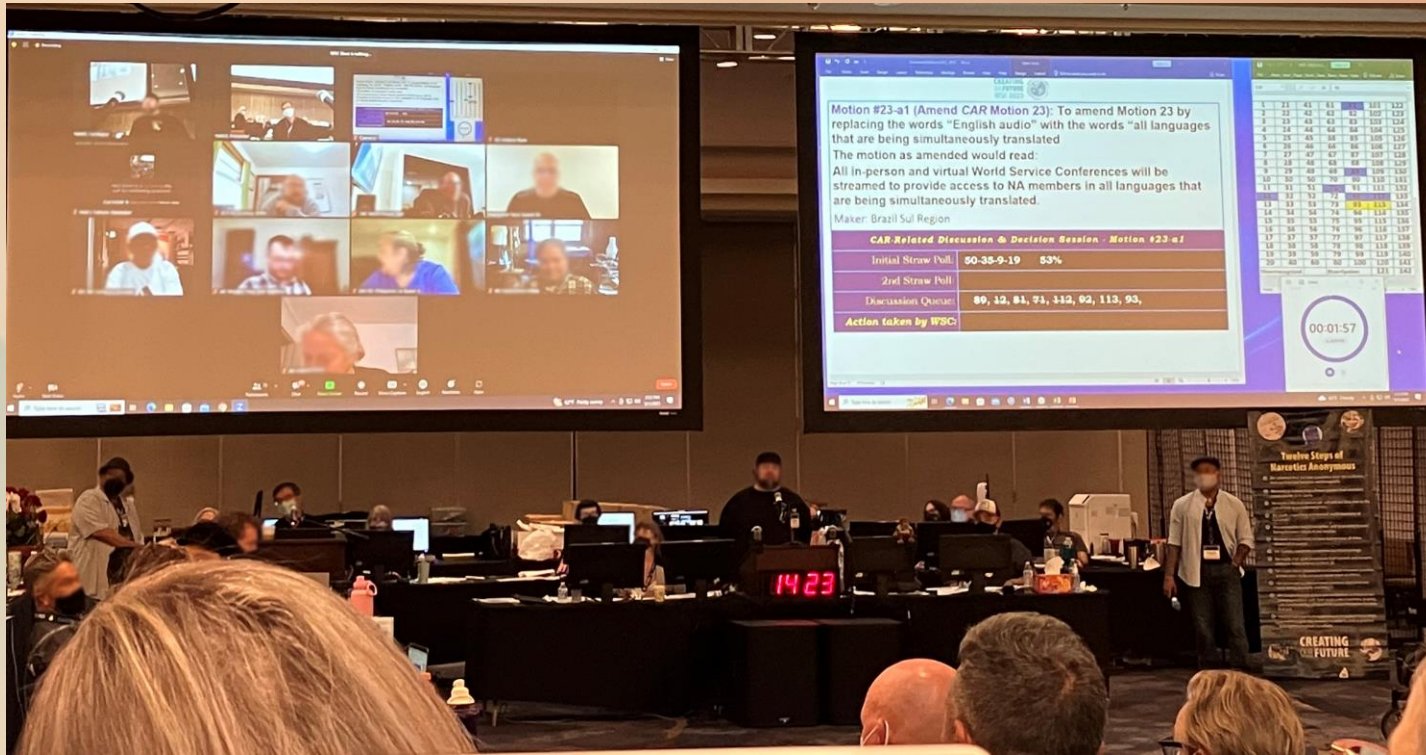
There were also:

- 103 alternate delegates
- 4 HRP members
- 2 cofacilitators
- 5 in-person translators
- additional virtual translations

There were 179 men and 63 women among delegates, alternates, and WB.



First truly hybrid WSC!



The virtual participants who joined the conference were:

- 11 RDs
- 2 ZDs
- 1 World Board member
- 25 alternates

**The Serenity Prayer being read
in 28 languages from the
2023 World Service Conference**



This year's conference participants were from 45 countries, and we spoke 28 languages.

This is based on Serenity Prayer languages at the close of the First Things First session.

The 2023 WSC Serenity Prayer can be heard on the NAWS Instagram page @narcoticsanonymous, posted on 12 May 2023.

WSC 2023 made the decision to seat five regions:

- Brazil Central
- Iran Region #1
- Nordeste Brazil
- Rio Grande do Sul
- Thailand



For the first time in NA history,
the majority of delegates to the
World Service Conference are
from outside the USA!

133 regions and zones are now
seated at the WSC.

*66 of them are from the US, and
67 of them are from other places
around the world.*

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

-  Every addict in the world has the chance to experience our message in their own language and culture and find the opportunity for a new way of life;
-  Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
-  NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
-  Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

**CREATING
OUR FUTURE**





Regions Around the World

72,215 Weekly Meetings* Worldwide

Data is based on regional/zonal reports to WSC 2023 and NAWs database when available. Map not intended to be geographically accurate.

*Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and many may be missing.



USA—23,511

*Non WSC Participant

Rank	Region	Meetings
1	ABCD	160
2	Alabama/NW Florida	331
3	Alaska	93
4	Arizona	365
5	Arkansas	282
6	Best Little	129
7	Bluegrass Appalachian*	275
8	Buckeye	160
9	California Inland	158
10	California Mid-State	286
11	Carolina	679
12	Central Atlantic	472
13	Central California	350
14	Chesapeake & Potomac	356
15	Chicago/land	527
16	Colorado	292
17	Connecticut	238
18	Eastern New York	196
19	Florida	1,953
20	Free State	570
21	Georgia	569
22	Greater Illinois	183
23	Greater New York	552
24	Greater Philadelphia	451
25	Hawaii	139
26	Indiana	370
27	Iowa	280
28	Kentuckiana	147
29	Loose Star	724
30	Louisiana	279
31	Metro Detroit	312
32	Michigan	344
33	Mid-America	313
34	Mid-Atlantic	313
35	Minnesota	315
36	Mississippi	118
37	Montana	121
38	Mountaineer	140
39	Nebraska	154
40	New England	415
41	New Jersey	377
42	North Carolina	427
43	North California	1,174
44	Northern New England	146
45	Northern New Jersey	244
46	Northern New York	149
47	Ohio	462
48	OK Region	293
49	Pacific Cascade	463
50	Red River*	42
51	Region 51	293
52	Rio Grande	199
53	San Diego/Imperial	361
54	Shore-Me	809
55	Sierra Sage	108
56	South Dakota	57
57	South Florida	650
58	Southern California	974
59	Southern Idaho	103
60	Texas Bluebonnet	466
61	Tri-State	545
62	Upper Midwest	76
63	Upper Rocky Mountain	114
64	Utah	87
65	Volunteer	432
66	Washington/North Idaho	880
67	Western New York	143
68	Wisconsin	326



Canada—1,346 Meetings

*Non WSC Participant

Region	Meetings
CN1 Ab-Sask	184
CN2 British Columbia	347
CN3 Canada Atlantic	71
CN4 Ontario	440
CN5 Quebec	309
CN6 Yukon Territories*	4

Central America/ Mexico—3,084 Meetings

*Non WSC Participant

Region	Meetings
CA1 Antigua and Barbuda*	3
CA2 Aruba*	23
CA3 Baja San	1,190
CA4 Barbados*	8
CA5 Belize*	2
CA6 Cayman Islands*	5
CA7 Costa Rica	273
CA8 Cuba*	15
CA9 El Salvador	70
CA10 Grenada*	2
CA11 Guatemala	103
CA12 Honduras*	34
CA13 Jamaica*	27
CA14 Martinique*	2
CA15 Mexico	534
CA16 Nicaragua	119
CA17 Occidente-Mexico	412
CA18 Panama	71
CA19 Quisqueyana	100
CA20 Region del Coqui	62
CA21 Saint-Lucia*	5
CA22 Saint Vincent and the Grenadines*	2
CA23 Trinidad and Tobago*	18
CA24 Virgin Islands*	4

South America—7,719 Meetings

*Non WSC Participant

Region	Meetings
SA1 Argentina	790
SA2 Bolivia*	12
SA3 Brazil	626
SA4 Brazil Central	211
SA5 Brazil Sul	381
SA6 Chile	215
SA7 Colombia	623
SA8 Ecuador	700
SA9 Grande Sao Paulo	916
SA10 Guyana*	3
SA11 HOW Brazil	614
SA12 Minas	309
SA13 Nordeste Brazil	251
SA14 Paraguay*	35
SA15 Peru	183
SA16 Region 10 Brazil*	279
SA17 Rio de Janeiro	970
SA18 Rio Grande do Sul	238
SA19 Uruguay	238
SA20 Venezuela	125



Eastern Europe/ Russia—4,769 Meetings

*Non WSC Participant

Region	Meetings
EE1 Adriatic*	25
EE2 Big Moscow*	955
EE3 Blacklands (Russia)*	101
EE4 Bulgaria*	12
EE5 Czech-Slovak*	15
EE6 Estonia*	22
EE7 Far East (Russia)*	62
EE8 Hungary*	65
EE9 Latvia*	25
EE10 Lithuania	37
EE11 Moldova*	15
EE12 Mersky (Russia)*	185
EE13 North-West Russia	272
EE14 Poland*	230
EE15 Povolzhya (Russia)*	526
EE16 Romania*	4
EE17 Siberia*	330
EE18 Transit*	137
EE19 Turkey*	57
EE20 Ukraine	358
EE21 Ural & West Siberia*	408
EE22 Western Russia	928

Asia Pacific—2,382 Meetings

*Non WSC Participant

Region	Meetings
AP1 Aotearoa New Zealand	205
AP2 Australia	695
AP3 Bangladesh*	16
AP4 Bhutan*	5
AP5 Cambodia*	1
AP6 China*	2
AP7 French Polynesia*	1
AP8 Guam*	10
AP9 Hong Kong*	10
AP10 Indonesia*	34
AP11 Japan	627
AP12 Laos*	1
AP13 Malaysia*	9
AP14 Maldives*	2
AP15 Mongolia*	3
AP16 Myanmar*	1
AP17 Nepal	113
AP18 NEF	75
AP19 Northern Marianas Islands*	9
AP20 Pakistan North*	16
AP21 Pakistan South*	6
AP22 Philippines	113
AP23 Singapore*	11
AP24 SOSONA	325
AP25 South Korea*	11
AP26 Thailand	78
AP27 Vietnam*	3

Western Europe—4,487 Meetings

*Non WSC Participant

Region	Meetings
E1 Belgium*	26
E2 Cyprus*	6
E3 Denmark	149
E4 Finland	217
E5 France	220
E6 German Speaking	416
E7 Greece	324
E8 Greenland*	1
E9 Iceland*	8
E10 Ireland	330
E11 Italy	200
E12 Luxembourg*	2
E13 Malta*	11
E14 Netherlands	272
E15 Norway	307
E16 Portugal	183
E17 Spain	353
E18 Sweden	420
E19 Switzerland*	100
E20 UK Region	1,342

Africa—340 Meetings

*Non WSC Participant

Region	Meetings
A1 Angola*	2
A2 Botswana*	2
A3 Cape Verde Islands*	10
A4 Congo*	2
A5 Eswatini (Swaziland)*	1
A6 Ethiopia*	4
A7 Gambia, The*	1
A8 Ghana*	13
A9 Kenya*	14
A10 Liberia*	3
A11 Malawi*	1
A12 Morocco*	4
A13 Mozambique*	2
A14 Namibia*	3
A15 Nigeria*	3
A16 Rwanda*	1
A17 South Africa	211
A18 Tanzania*	28
A19 Uganda*	2
A20 Zambia*	3
A21 Zanzibar*	27
A22 Zimbabwe*	3

Middle East—24,577 Meetings

*Non WSC Participant

Region	Meetings
ME1 Afghanistan*	102
ME2 Bahrain*	18
ME3 Egypt	209
ME4 Iran	21,861
ME5 Iran Region No.1	1,873
ME6 Iraq*	2
ME7 Israel	369
ME8 Jordan*	2
ME9 Kuwait*	30
ME10 Lebanon*	4
ME11 Oman*	18
ME12 Qatar*	7
ME13 Saudi Arabia*	52
ME14 Sudan*	6
ME15 Tajikistan*	1
ME16 United Arab Emirates*	41

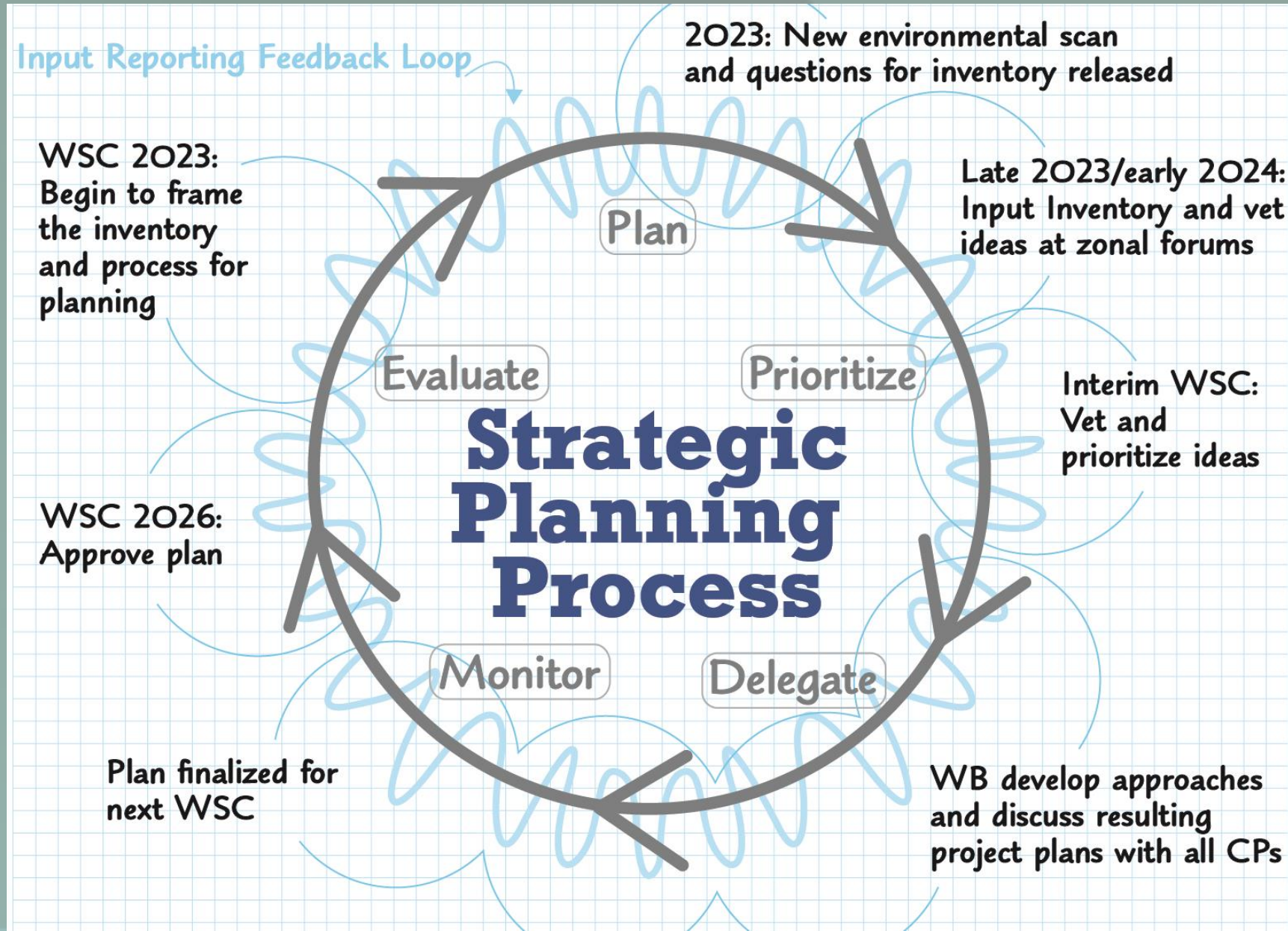


NA Meeting Counts									Average Growth	Current percentage of Fellowship
	2008	2010	2012	2014	2016	2018	2020	2023		
Western Europe	2,557	2,664	2,820	3,038	3,282	3,591	3,918	4,487	8%	6%
		4%	6%	8%	8%	9%	9%	15%		
Iran	11,256	16,793	18,195	18,200	20,598	21,974	26,075	23,734	12%	33%
		49%	8%	0%	13%	7%	19%	-9%		
Middle-East	399	435	448	411	510	606	672	843	12%	1%
		9%	3%	-8%	24%	19%	11%	25%		
Africa	228	240	249	335	384	405	499	340	8%	0.5%
		5%	4%	35%	15%	5%	23%	-32%		
USA	25,613	26,881	27,804	27,317	27,375	27,677	27,005	23,511	-1%	33%
		5%	3%	-2%	0%	1%	-2%	-13%		
Canada	1,166	1,243	1,369	1,360	1,263	1,323	1,369	1,346	2%	2%
		7%	10%	-1%	-7%	5%	3%	-2%		
Central America	3,299	3,903	3,312	3,379	3,167	3,097	3,326	3,084	0%	4%
		18%	-15%	2%	-6%	-2%	7%	-7%		
South America	1,272	1,251	1,524	2,250	1,932	2,189	2,857	2,924	14%	4%
		-2%	22%	48%	-14%	13%	31%	2%		
Brazil	1,998	1,995	3,153	3,581	4,427	4,374	4,633	4,795	15%	7%
		0%	58%	14%	24%	-1%	6%	3%		
Eastern Europe	256	308	345	440	564	646	734	865	19%	1%
		20%	12%	28%	28%	15%	14%	18%		
Russia	340	523	909	1,042	1,657	2,072	2,726	3,904	43%	5%
		54%	74%	15%	59%	25%	32%	43%		
Asia Pacific	1,458	1,533	1,639	1,649	1,747	2,061	2,261	2,382	7%	3%
		5%	7%	1%	6%	18%	10%	5%		
Total Meetings	49,842	57,769	61,767	63,002	66,906	70,015	76,075	72,215	6%	
		16%	7%	2%	6%	5%	9%	-5%		

Revised Planning for NA World Services

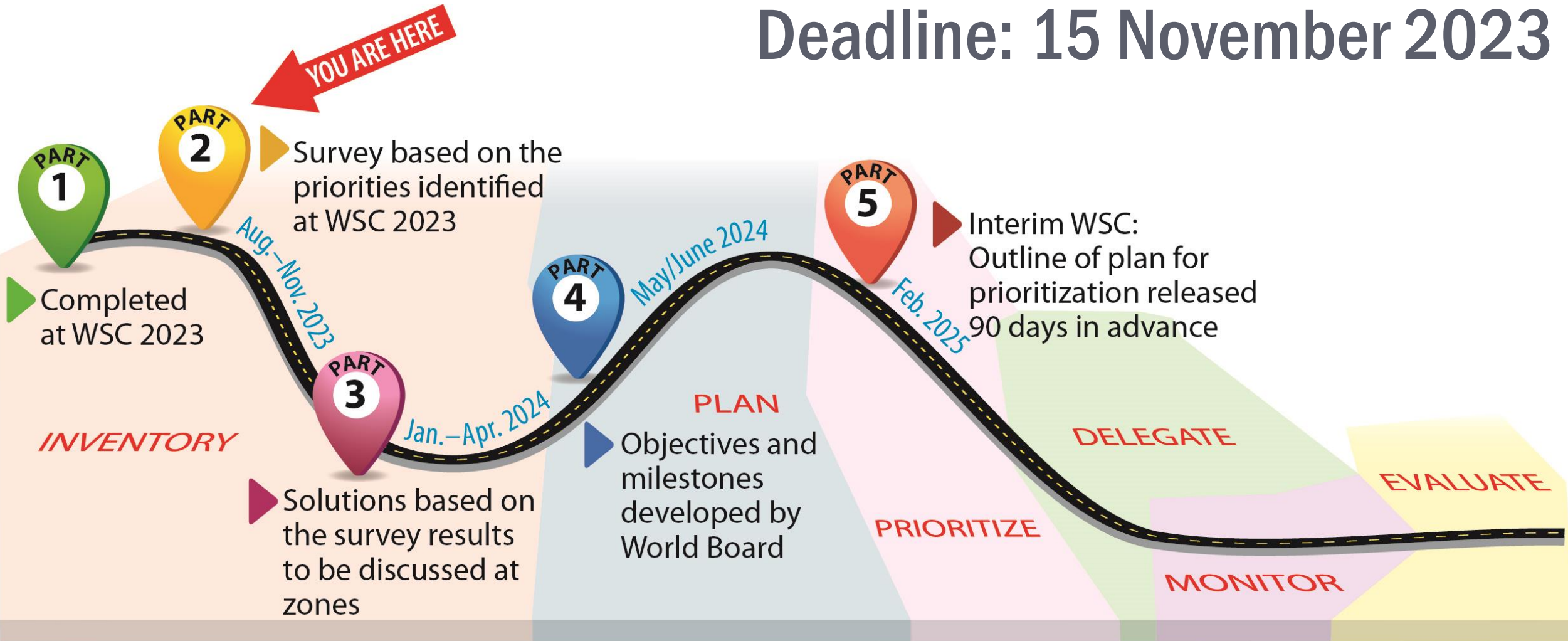
Inventory at zones/regions

- ✓ Gather information
- ✓ Solicit input
- ✓ Notice trends
- ✓ Assess impact
- ✓ Find opportunities
- ✓ Identify issues



Environmental Scan Survey for Delegates

Deadline: 15 November 2023



www.na.org/surveys

Some of the motions adopted at WSC 2023

- Changed the *FIPT* to recognize seated zonal delegates and clarify the definition of recovery literature
- Recognized virtual meetings as groups
- Added the ability for local stories to be added to translated Basic Texts with certain conditions
- Approved a 3-year conference cycle as a trial for two cycles
- And much more. . .

for a full report read the **NAWS News** June 2023

www.na.org/nawsnews

Work for the 2023-2026 Conference Cycle



Issue Discussion Topics

- ▶ Dealing with disruptive and predatory behavior
- ▶ Gender-neutral and inclusive language in NA literature
- ▶ Reimagining and revitalizing service committees
- ▶ Welcoming members on DRT/MAT



Service Material

Virtual service basics

(including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

PR video

(explaining what NA is, how it works, and how to contact us)

Revise and update H&I Basics

Revise and update the service pamphlet Group Business Meetings

(with a section on using a CBDM process and the concept of delegation)

The logo for Recovery Literature is a diamond-shaped emblem with a multi-layered, glowing border in shades of orange, yellow, and green. In the center, there is a stylized graphic of a person with arms raised in a 'V' shape, set against a background of a large, faint letter 'A'.

Recovery Literature

➤ **Revise IP #21, *The Loner***

➤ **Survey the Fellowship about the Step Working Guide to address the following from the *CAR* survey:**

- Step working guide aimed at members not new to working the Steps
- Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts
- Revise and simplify the Step Working Guides

Focus Group Volunteer Form

As well as...
H&I service
material, WCNA,
translations
and more!



Opportunities to Help with the Work

World Services is trying to take a more nimble and flexible approach to project work. We are planning for only two new workgroups this cycle— Future of the WSC, whose members were selected by zonal forums, and Local Support Committee for WCNA 38. The rest of the project work will be accomplished by focus groups and web meetings.

We've listed opportunities we believe we will need help with during the 2023–2026 cycle. Some of these may be focus groups or web meetings. Others may be opportunities to share experience.

Note: there won't be an opportunity for everyone to join a focus group. Even if you do not hear back from us, we appreciate your willingness. Thank you! Sharing ideas about posted drafts, completing surveys, and participating in workshops are also very important ways to help the work.

Name *

First Name

Last Name

Email *

Phone

www.na.org/surveys



Resources / Invest in Our Vision

www.na.org/contribute



2022 Annual Report

www.na.org/ar

**Narcotics Anonymous
World Services, Inc.**



2022
Annual
Report



**INVEST
IN
OUR VISION**

-  **A Note from Your
World Board**
page 3
-  **Staff & Offices**
page 6
-  **Production &
Distribution**
page 10
-  **Financial
Overview**
page 13
-  **Fellowship
Contributions**
page 16

Financial Impact of the Pandemic

危機
危机

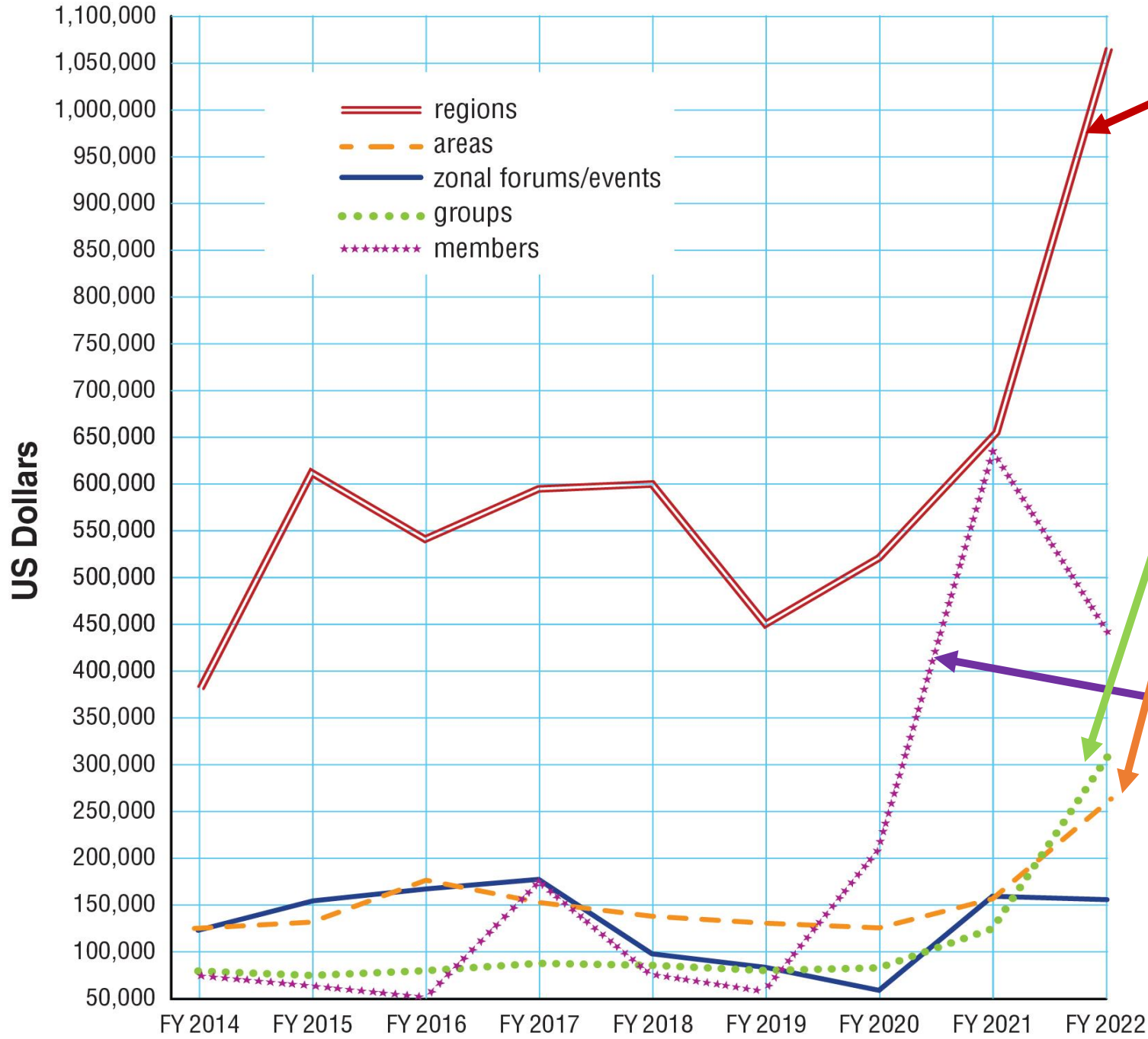
- **NAWS income 90% from literature sales pre-pandemic**
- **March 2020—literature income decreased approx. 85%**
- **Expenses cut: staff, periodicals, travel....**



**The
future
looks
bright.**

- **Our reserve funds helped us keep going**
- **The crisis helped us move toward being self supporting through member contributions**
- **For the 2021 and 2022 fiscal year, Fellowship contributions were 24% of our income**

Contributions by Donor Type



The reopening of meetings and the increased involvement of service bodies marks the growth for 2021-2022.

Profound increase in member contributions for 2020-2021.

NAWS' long-term self-support goal:

Member contributions cover at least 70% of expense for services.

We are more than half way there!

Member contributions for Fiscal Year 2022 will total approximately **\$2.2M!!**

In 2021, we were at \$1.7M, and 2020 was just under \$1M.

You are amazing! Thank you to everyone who made this possible!



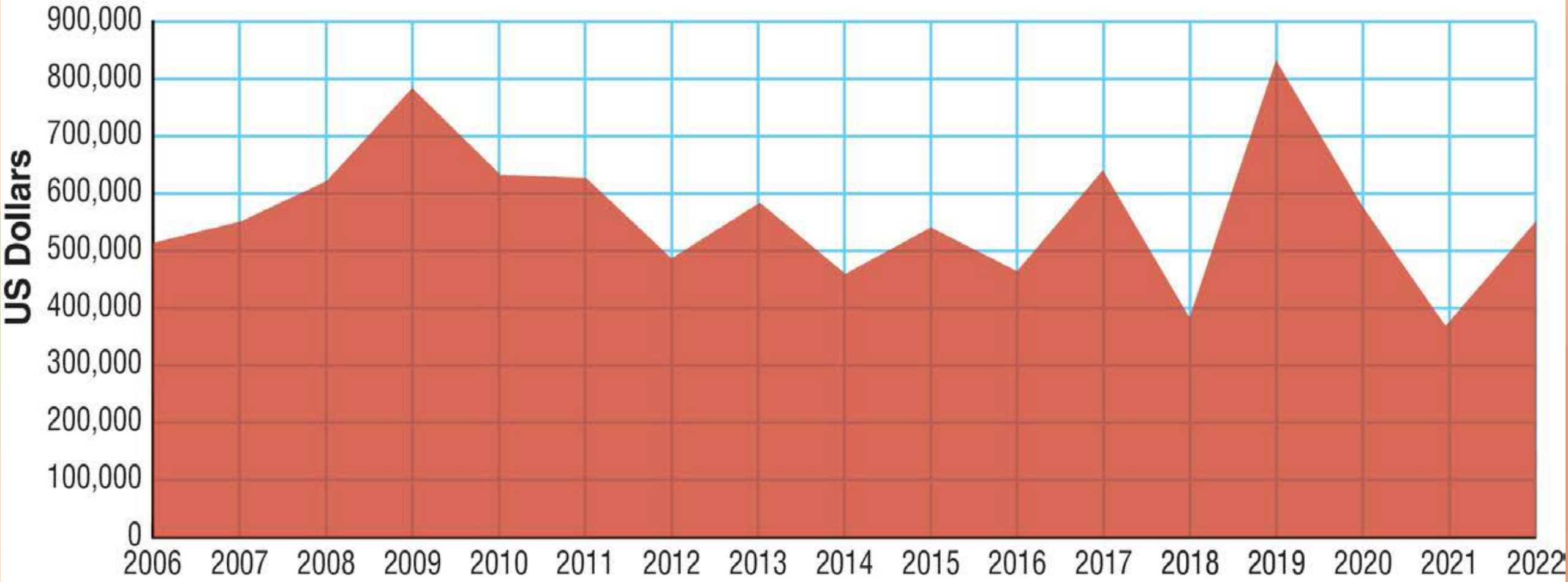
www.na.org/contribute

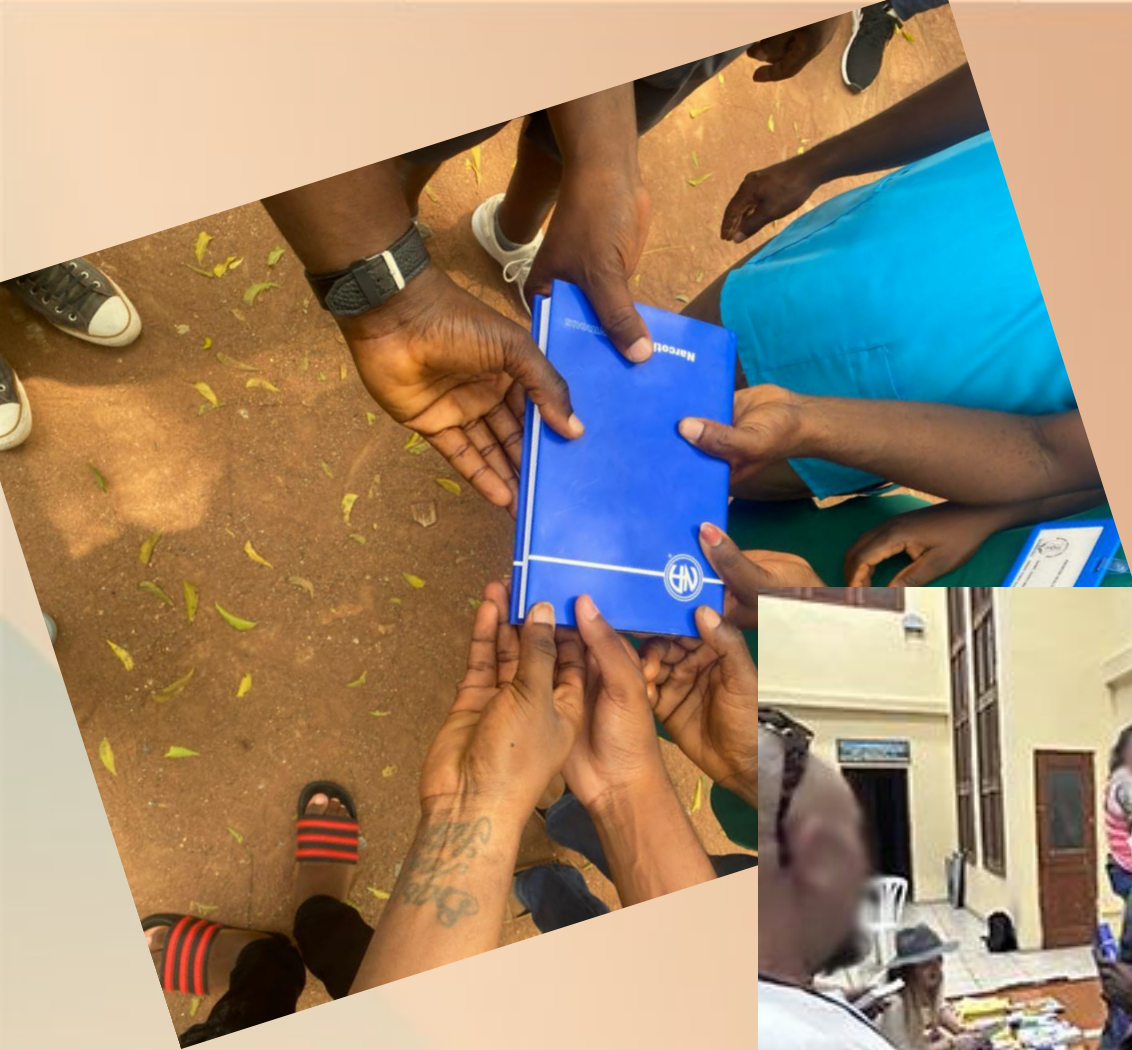


Literature / Carrying the Message

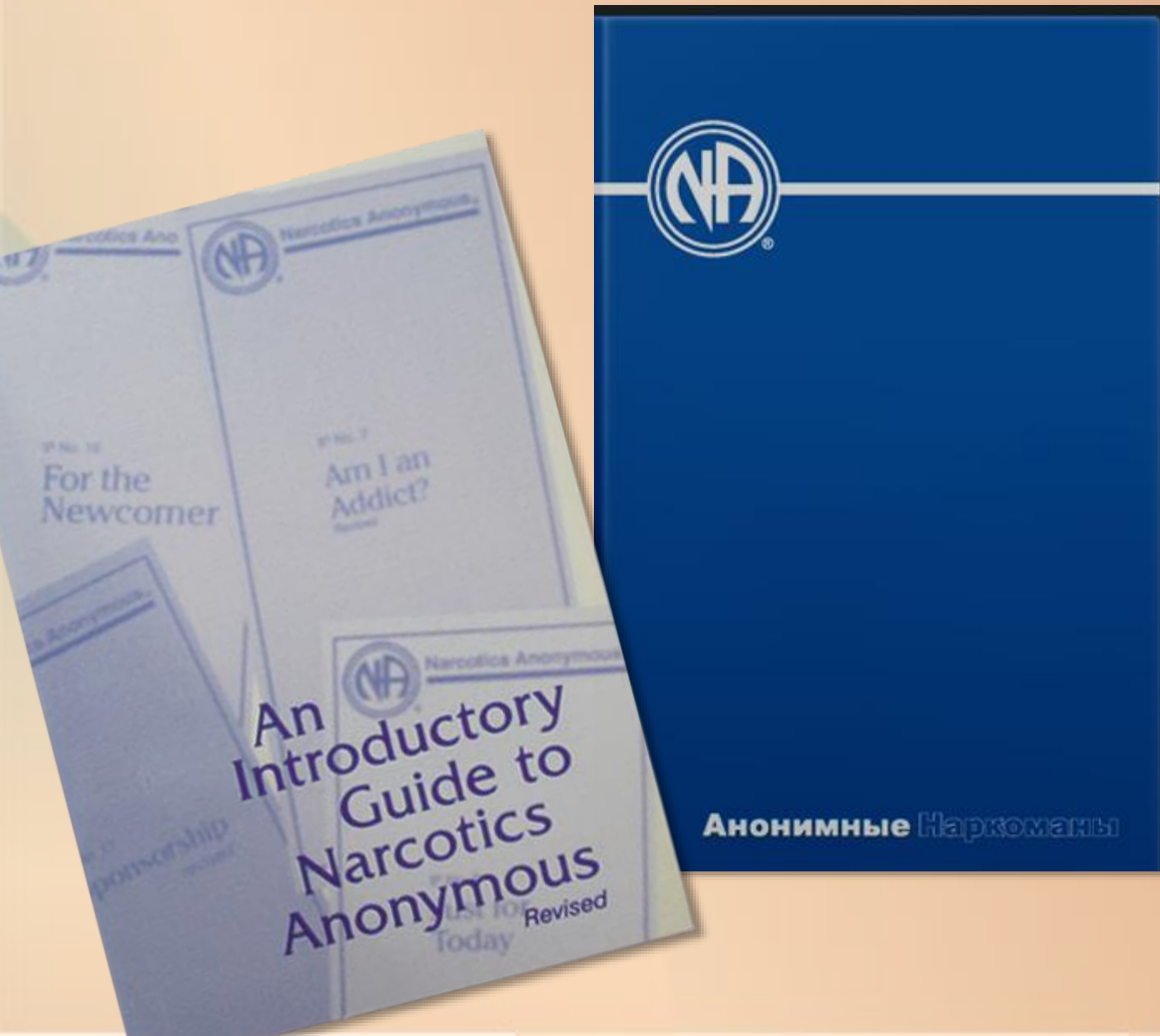
**Production, translation,
distribution...**

Cost to NAWS for Free & Subsidized Literature, 2006–2022





Free Literature Online



- Pamphlets and booklets are posted in 57 languages. The Introductory Guide, which was developed specifically for the newcomer, is also online for free: www.na.org/ips
- Also, the audio version of the Basic Text is available for free stream or download in nine languages: www.na.org/audio

Inmate Tablets

- Some facilities offer tablets to inmates
- NAWA clears the way to share NA literature
 - Audio BT
 - Pamphlets
 - Booklets
 - Intro Guide



H&I
news



Not only has the state of Arizona brought the number of inmate tablets containing NA literature to 49,5000, but Ohio is now providing NA recovery literature to inmates who are being released.

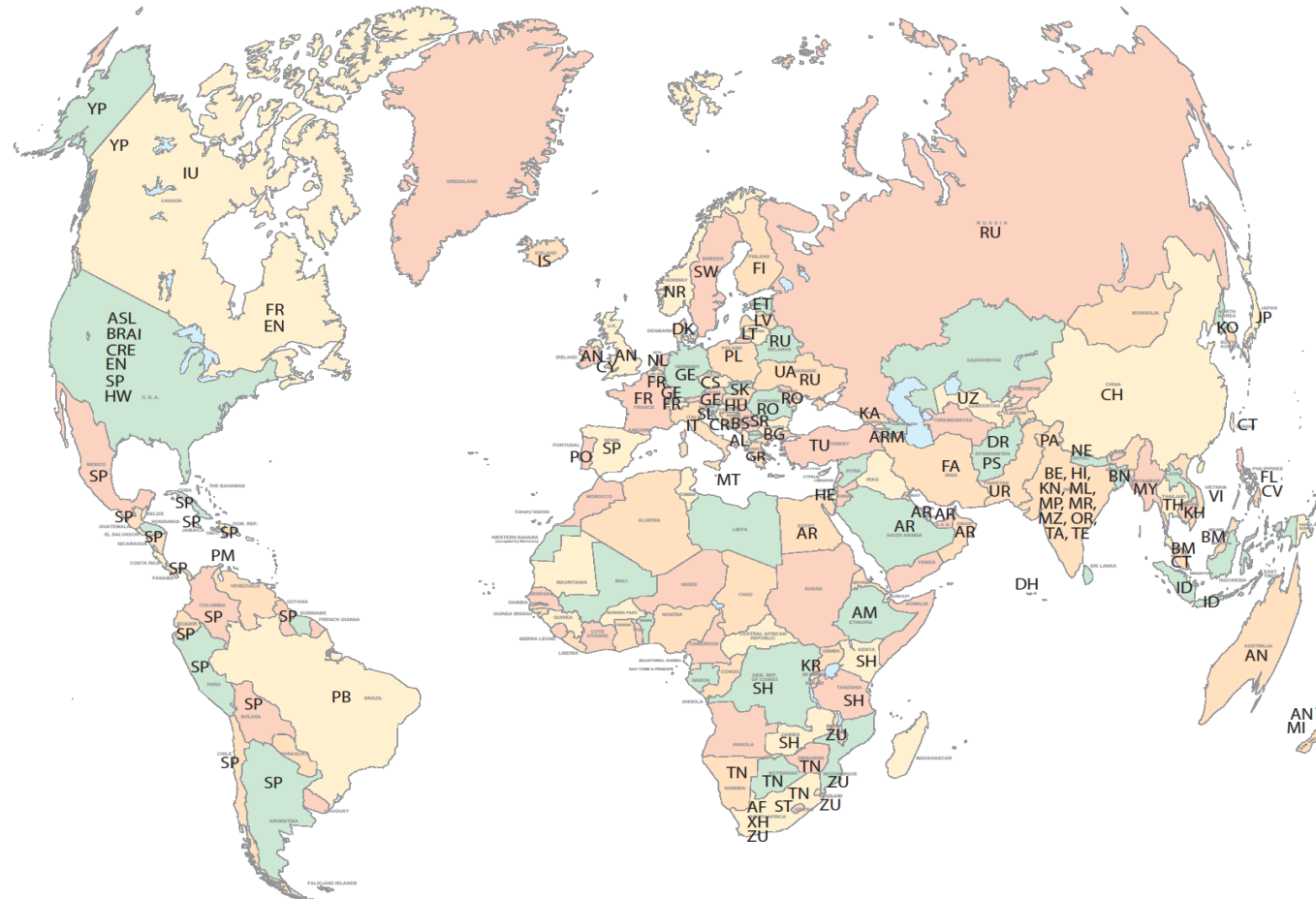
The purpose of the Trust is:

“to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA.”

NA Meets in 91 Languages

56 published languages in **RED** based on IP #1

- AF Afrikaans – South Africa
- AL Albanian – Kosovo, Albania, Serbia/Montenegro
- AS Assamese – India
- ASL American Sign Lang. (ASL) – USA
- AM Amharic – Ethiopia
- AN Anglicized English – UK, Australia, S. Africa, New Zealand, Ireland
- AR Arabic – Bahrain, Oman, Saudi Arabia, Egypt, UAE, Kuwait, Lebanon, Qatar
- ARM Armenian – Armenia
- AZ Azerbaijani – Azerbaijan
- BN Bengali – Bangladesh
- BE Bengali – India
- BS Bosnian – Bosnia/Herzegovina
- BG Bulgarian – Bulgaria
- BRAI Braille – USA
- MY Burmese – Myanmar
- CH Chinese – China, Singapore
- CT Chinese Traditional – Hong Kong, Singapore, Taiwan
- CR Croatian – Croatia, Bosnia/Herzegovina, Serbia/Montenegro
- CHR Cherokee – USA
- CRE Cree – Canada, USA
- CS Czech – Czech Republic
- DK Danish – Denmark
- DR Dari – Afghanistan
- DH Dhivehi – Maldives
- EN English – USA, Canada
- ET Estonian – Estonia
- FA Farsi – Iran
- FL Filipino – Philippines
- FI Finnish – Finland
- FR French – France, Belgium, Switzerland, Quebec/Canada
- GA Irish [Gaelic] – Ireland
- KA Georgian – Georgia
- GE German – Austria, Germany, Switzerland
- GN Guarani – Paraguay
- GR Greek – Greece
- HW Hawaiian – Hawaii
- HE Hebrew – Israel
- HI Hindi – India
- HU Hungarian – Hungary
- IS Icelandic – Iceland
- ID Indonesian – Indonesia
- IU Inuktitut/Inuit – Canada
- IT Italian – Italy
- JP Japanese – Japan
- KN Kannada – India
- KH Khmer – Cambodia
- KO Korean – Korea



- KU Kurdish – Iran, Iraq, Syria, Turkey
- LV Latvian – Latvia
- LT Lithuanian – Lithuania
- BM Malay/Bahasa Melayu – Malaysia, Singapore
- ML Malayalam – India
- MT Maltese – Malta
- MP Manipuri – India
- MI Maori – Aotearoa/New Zealand
- MR Marathi – India
- MZ Mizo – India
- NL Nederlands/Dutch – Netherlands
- NE Nepali – Nepal, India
- NR Norwegian – Norway
- OR Odia – India
- PM Papiamentu – Aruba
- PS Pashto – Afghanistan
- PL Polish – Poland
- PB Portuguese – Brazil
- PO Portuguese – Portugal
- PA Punjabi – India
- RO Romanian – Moldova, Romania
- RU Russian – Russia, Belarus, Ukraine
- KR Rwandan/Kinyarwanda – Rwanda
- SR Serbian – Serbia/Montenegro, Croatia
- SK Slovak – Slovakia
- SL Slovenian – Slovenia
- ST Sotho – Lesotho, South Africa
- SP Spanish – Spain, Uruguay, Venezuela, Argentina, Bolivia, Chile, Colombia, Costa Rica, Cuba, Dominican Rep., Ecuador, El Salvador, Honduras, Mexico, Nicaragua, Peru, Puerto Rico, Panama, Paraguay, Guatemala, Belize
- SH Swahili – Kenya, Tanzania, Uganda, Zambia, Congo
- SW Swedish – Sweden
- TA Tamil – India
- TE Telugu – India
- TH Thai – Thailand
- TN Tswana – Botswana, South Africa, Namibia, Zimbabwe
- TU Turkish – Turkey
- UA Ukrainian – Ukraine
- UR Urdu – Pakistan
- UZ Uzbek – Uzbekistan
- VI Vietnamese – Vietnam
- CV Visayan/Bisaya – Philippines
- CY Welsh – Wales
- XH Xhosa – South Africa
- YP Yup'ik – Western Alaska, Yukon Territory
- ZU Zulu – South Africa, Malawi, Mozambique, Swaziland

SOME OF OUR LATEST TRANSLATIONS

 Narcotics Anonymous.
„ანონიმური ნარკოზ“



Georgian, Finnish,
and Tamil Basic Texts

Nimettömät Narkomaanit



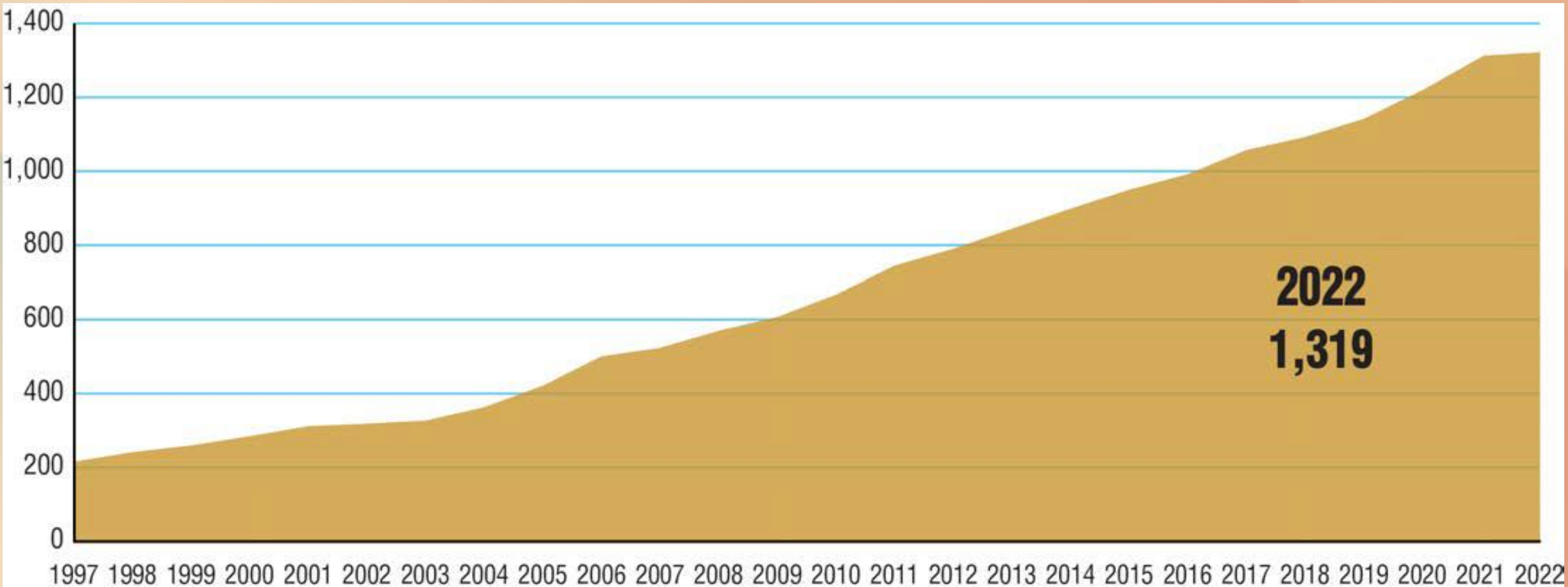
Keytags in Chamorro,
Cherokee, and Sardinian

Also...
Arabic and Zulu White
Booklet & French
Living Clean



Informational Pamphlets in
Afrikaans, Arabic, Bengali,
Finnish, French, and Greek

Total Published Translated Items by Fiscal Year





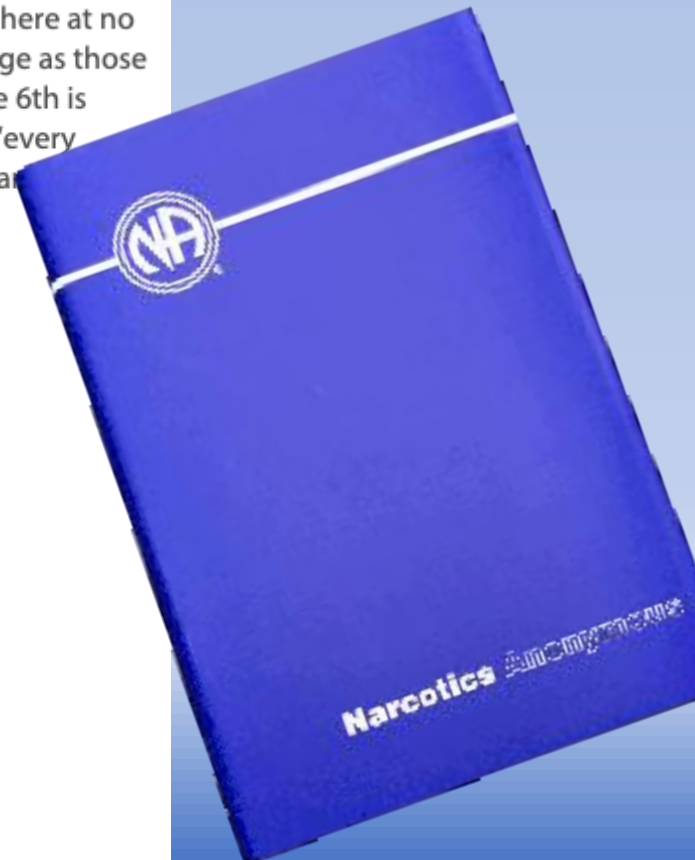
[Home](#) > [Shopping cart](#) > Basic Text audio files

Basic Text audio files

www.na.org/audio

Below are audio versions of the Basic Text, *Narcotics Anonymous*, in streaming and downloadable formats. We are making these audio versions of the text available here at no cost on an experimental basis. We post audio versions of the text in each language as those versions are finalized. For some languages we post the 5th edition audio until the 6th is available. We are excited about this opportunity to move toward our vision that "every addict in the world has the chance to experience our message in his or her own language and culture."

Language	Streaming	Download
ENGLISH	STREAM	Zip file of mp3s
ARABIC	STREAM	Zip file of mp3s
FRENCH (CAN)	STREAM	Zip file of mp3s
HEBREW	STREAM	Zip file of mp3s
HUNGARIAN	STREAM	Zip file of mp3s
PORTUGUESE (Brazil)	STREAM	Zip file of mp3s
RUSSIAN	STREAM	Zip file of mp3s
SPANISH	STREAM	Zip file of mp3s
THAI	STREAM	Zip file of mp3s



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www.na.org/webstore



NA's

NEWEST

BOOKS

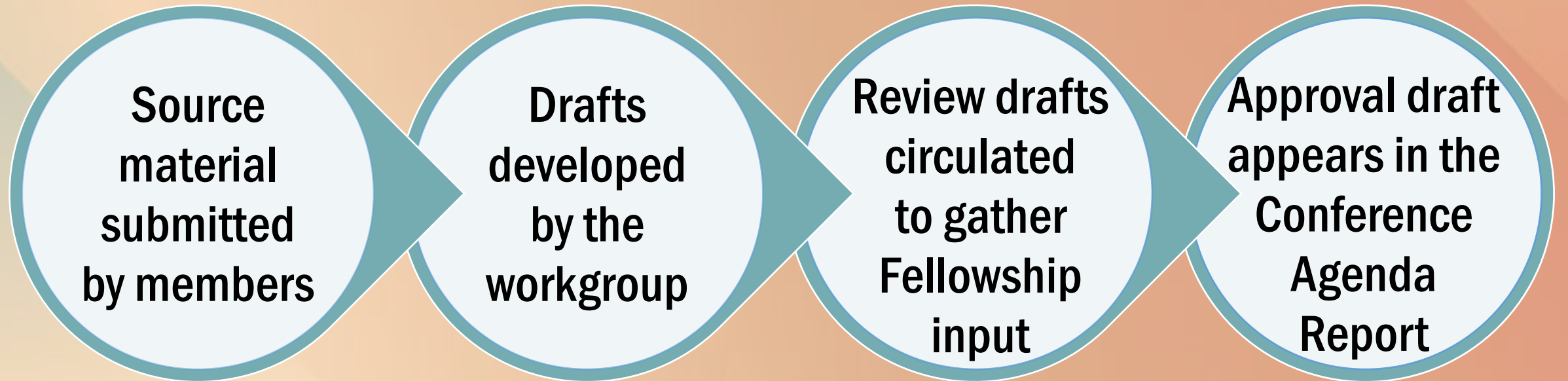


#1110S

www.na.org/subscribe

By addicts, for addicts

(our literature development process)



The 60th Anniversary White Book

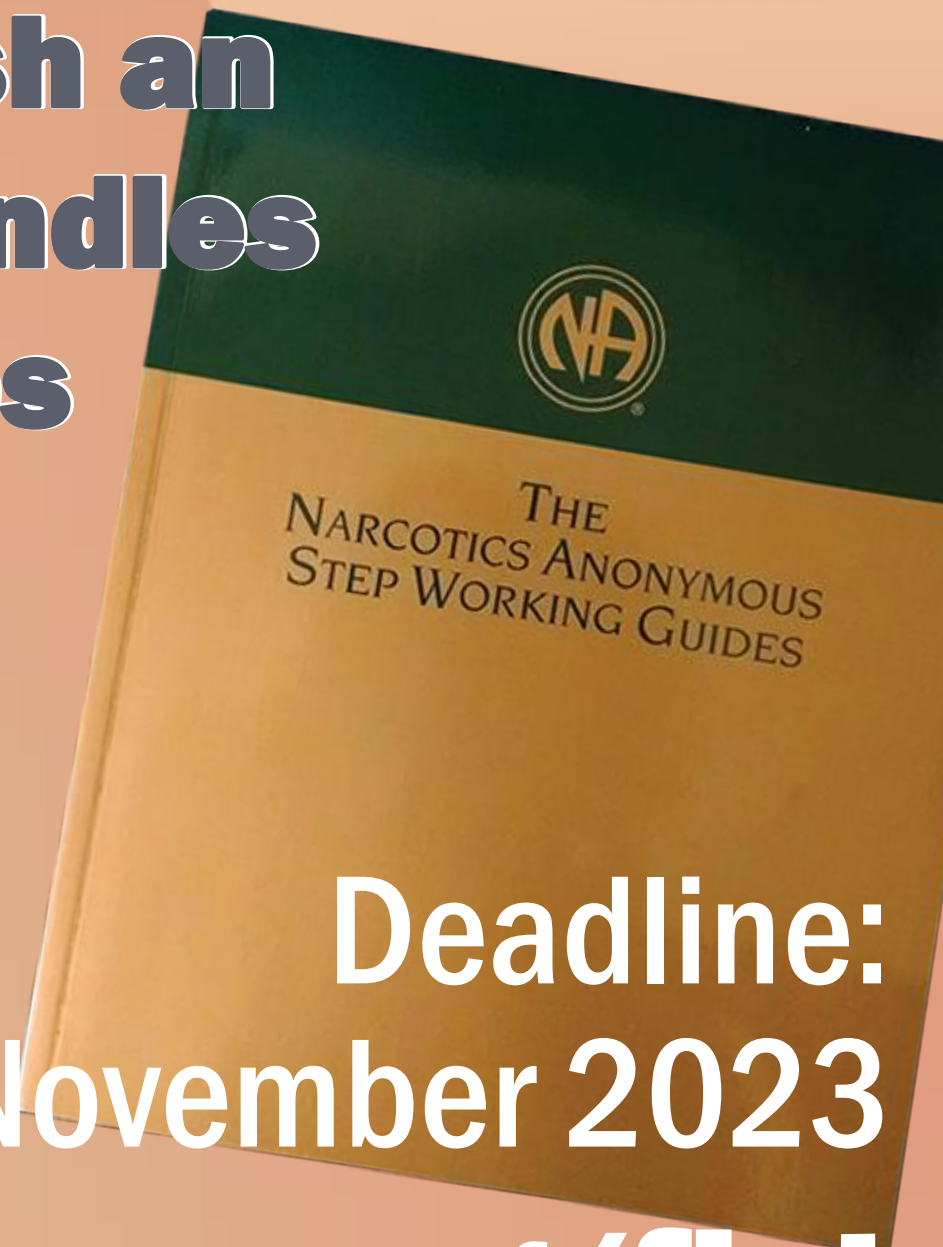
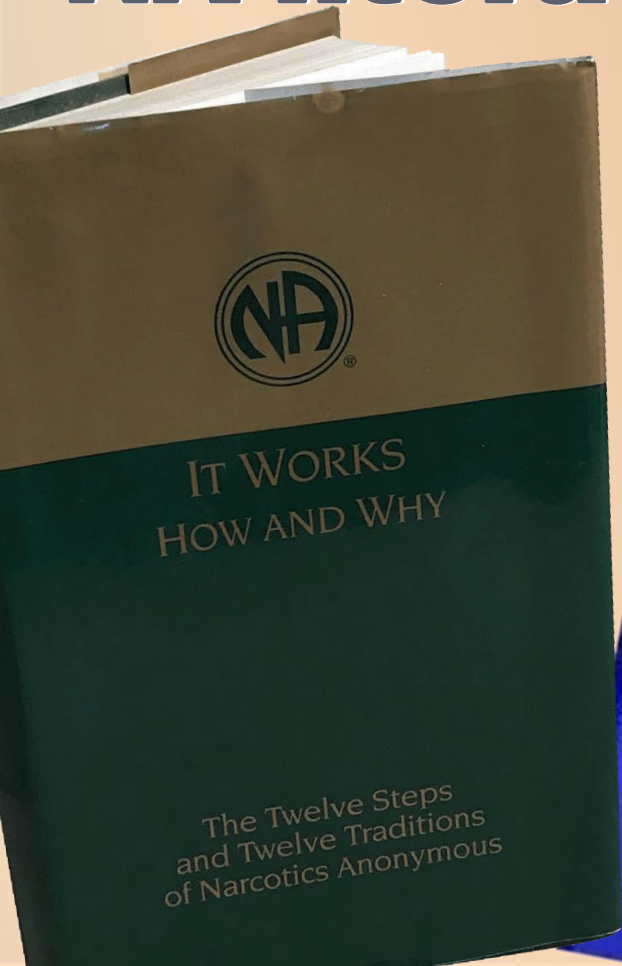


Just for Today
goes digital!



Visit na.org/elit
for links to all
of our ebooks

Notice of intent to publish an “NA Survival Kit” that bundles NA literature on the Steps



Deadline:
26 November 2023

www.na.org/fipt



Services & Communication



Virtual NA Meeting Resources

Coronavirus Statement - [English](#) | [Spanish](#)

This page contains links and resources to help addicts meet online or by phone. If you have a locally developed resource you'd like to share, please let us know: fsmail@na.org. Note—resources developed by World Services are noted with (NAWS) at the end of the title, and locally developed resources are noted with (local) at the end of the title.

[Virtual Meeting Basics](#) | [Spanish](#)

This board-approved service material collects best practices on creating, administering, and even attending virtual recovery meetings. We have also extracted a single page from the tool to serve as a Quick Start Guide ([English](#) | [Spanish](#)) for virtual meetings.

List or update virtual meeting information [here](#)

[Find a Meeting](#)

[Webinars and Events](#)

[Administer a Meeting—Tech Tips](#)

[Hybrid Meetings](#)

[Seventh Tradition](#)

[On Screen Resources](#)

[Attend a Meeting](#)

[Carry the Message](#)

[Meeting Guidelines](#)

[COVID-19-Related Resources](#)

[Resource Collections](#)

[Miscellaneous](#)

Administer a Meeting—Tech Tips

- [Zoom walkthrough](#) (local) (MP4 in Zip Format)
- [How to prevent Zoom bombing](#) (local)
- [Info about anonymity and Zoom](#) (local)
- [Bluejeans walkthrough](#) (local) (MP4 in Zip Format)
- [NA By Phone walkthrough](#) (local) (MP4 in Zip Format)
- [Virtual service meetings equipment](#) (local) (MP4 in Zip Format)

Hybrid Meeting Resources

- [Hybrid meetings presentations July 2020](#) (local)
- [Hybrid Meeting Guide - Hollywood](#) (local)
- [Hybrid Meeting Equipment and Considerations](#) (local)
- [Hybrid Meeting Video Settings PDF](#) | [PowerPoint](#) (local)
- [Hybrid Meeting Audio Settings](#)

Seventh Tradition

- [Online Payment App Comparison \(local\)](#)
- [Some suggestions about the 7th Tradition from Northern New Jersey](#) (local)
- [New England Region - 7th Tradition PowerPoint](#) (local)

On Screen Resources

- **World Service Contributions**
 - [Text to Give](#)
 - [How to Contribute](#) | [QR code www.na.org/contribute](#) | [QR for Quick donation slide](#)
 - [Why Contribute PPT](#) | [Why Contribute JPG](#) | [Spanish PPT](#) | [Spanish JPG](#) | [Portuguese PPT](#) | [Portuguese JPG](#)
 - [Self Support Goal](#)
- **Literature:**
 - [How to access free recovery literature on na.org](#) (local)
 - Flier on available NA elit (NAWS) - [PDF](#) | [JPG](#) (for social media)
- **Keytags and Chips**
 - Keytags in one file (NAWS) - [English](#) | [Portuguese](#) | [Spanish](#)
 - [Keytags in all languages available](#) (NAWS)
 - [Chips in one file](#) (NAWS)
- **On-screen Meeting Formats**
 - [Online Format Draft](#) from The NorthStar Group (local)
 - [Virtual Meeting Slideshow Template](#) from Toronto ASC (local)
 - [Arabic Virtual Meeting Format](#) (local)
 - [Arabic Virtual Marathon Meeting Format](#) (local)
- **Miscellaneous Slides for Meetings**
 - Service Prayer slide: [English](#) | [Portuguese](#) | [Spanish](#)
 - NAWS News September 2022 slide: [English](#) | [Farsi](#) | [French](#) | [German Slide](#) | [Portuguese](#) | [Spanish](#)
 - Email Subscription: [A Spiritual Principle a Day](#)
 - Virtual Meetings as Groups - [English](#) | [Arabic](#) | [Farsi](#) | [French](#) | [Portuguese](#) | [Polish](#) | [Russian](#) | [Spanish](#) | [Swedish](#)
 - [Vision of NA Service slide](#)
 - [How to Stay Informed](#)
 - [Media Page slide](#)

Attend a Meeting

- [Meeting Attendance Cards in Virtual Meetings](#)
 - [Raising hands and other tips while using Zoom \(NAWS\)- PowerPoint](#) | [PDF](#)
 - [Web Meeting Participant Orientation](#) (NAWS)
- (This is the orientation World Services uses for online service meetings using Zoom. Some of the points here may be helpful for online recovery meetings as well.)

Carry the Message

- [Reaching out to newcomers](#) (NAWS)
- [Sample meeting closed notice](#) (local)
- [Sample notice to clients about meeting closures for use by facilities](#) (local)
- [Covid19 Letter to H&I Facilities](#) (local)
- [Bringing the NA Program Online to Jails and Prisons \(NEZE\)](#) (local)
- [Virtual Parolee Presentation \(SoCal\)](#) (local)
- [Letter Template Requesting Rental Space](#) (local)
- [Converting Your Web Presence](#) (local) - [card front](#) | [card back](#)
- [H&I Virtual Meeting](#) | [H&I Workshop](#) | [H&I Coordinator](#) (Local)

Meeting Guidelines

- [Updated online meeting guidelines - Highlands and Islands UK](#) (local)
- [Skype meeting guidelines - Highlands and Islands UK](#) (local)

COVID-19-Related Resources

- [Guidebook to Return of In-Person Meetings](#) (local)
- [COVID-19 Suggestions for Online and In-person Meetings from Ontario Region](#) (local)
- [Checklist for Reopening Meetings - from New England Region](#) (local)
- [Contra Costa County NA \(NorCal\) Resumption Package](#) (local)
- [Covid-19 Meeting Guidelines \(Hawaii\)](#) (local)
- [Reapertura de Grupos NA](#) (local)
- [poster reapertura A3](#) (local)
- [COVID19 Safety Planning for Groups Northern Australia Area](#) (local)
- [COVID19 Meeting Entry Notice Brisbane Australia](#) (local)
- [PROTOCOLO DE BIOSEGURIDAD NARCOTICOS ANONIMOS AREA MEDELLIN](#) (local)
- [NUESTRAS REUNIONES PRESENCIALES: LA NUEVA NORMALIDAD](#) Region Venezuela (local)

Resource Collections

- [YouTube Channel with valuable resources](#) (local)
- [Google Drive with valuable resources](#) (local)

Miscellaneous

- [12 Traditions and 12 Concepts Sheet](#) (NAWS)
- [Online Meetings Best Practices: NAWS Webinar Discussion Notes](#) (NAWS)
- [Our virtual presence bulletin v3](#) (local)
- [Event Cancellation Information—see Cancellation/Force Majeure section](#) (NAWS)



Virtual Meeting Basics

This piece of Board-approved service material contains a wide range of the Fellowship's experience of best practices for virtual NA meetings.

www.na.org/toolbox

VISIT
na.org/toolbox
to download!

Thanks for
your input.

Virtual Meeting Basics

Contents

(list below is linked to appropriate page in document)

SECTION ONE – Getting Started

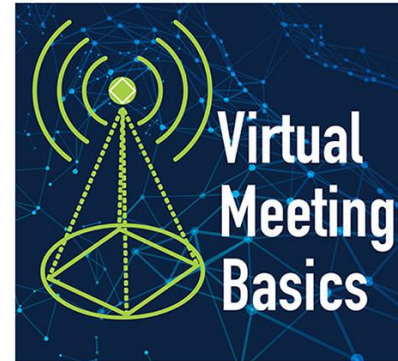
- Introduction
- Choosing a meeting platform
- Choosing a meeting format
- Listing meeting information
- Service positions for virtual meetings
- Tips for attending a virtual meeting

SECTION TWO – Administering a Virtual Meeting

- Keeping a virtual meeting secure and dealing with disruption
- Maintaining personal anonymity
- Practicing the Seventh Tradition
- Distributing literature and keytags
- Signing meeting attendance cards
- Hybrid meetings
- Group business meetings

SECTION THREE – The Atmosphere of Recovery

- Meeting etiquette
- Welcoming newcomers and helping them get connected
- Sponsorship
- Making meetings accessible for members with additional needs



Virtual Meetings and the NA Service System—February 2022

The role of virtual meetings in the NA service system is outside the scope of this piece but is an ongoing discussion topic in the Fellowship. When asked about virtual groups in an online survey in March, 2021, 82% of the NA members that replied said that they believed that virtual meetings can meet the criteria to be NA groups.

Based on Fellowship input, the World Board plans to offer a motion to be considered at the 2023 World Service Conference. In the meantime, the board encourages local service bodies to continue to recognize and embrace virtual meetings.

Virtual groups will be a topic of discussion at the World Service Conference in 2023 and it is planned to offer a motion that formalizes their status within NA at that time.

[This information will be updated after the 2023 WSC]

August 2022



1

Quick start

SECTION ONE – Getting Started

This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings. This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings. This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings.

Introduction

Choose a meeting platform
Consider cost, accessibility, ease of use, and the features it offers.

3. Decide on a day, time, and meeting format
Groups use a variety of formats to enhance the atmosphere of recovery in their meetings.

Meetings are secure
to prevent

7. Set up options for the Seventh Tradition
Virtual meetings are free to practice the principle of self-support.

atmosphere of recovery in our most valued Tradition Two

newcomers being welcomed
members may need some help to get connected and building relationships in NA.



Virtual Meeting Basics



venues for in-person meetings make the decision. It is a matter of experience of how the various

August 2022



Service Tools

www.na.org/localresources

Local Service Resources

Welcome to the Local Service Committee Resource area where NA service committees can share locally developed resource material. This material is presented as a resource so that NA service bodies might benefit from others' experience and work. Keep in mind that the material found here is not approved or endorsed by NA World Services or the World Service Conference, unless clearly designated otherwise. In addition to those local materials, we have also placed various resources developed by NA World Services. These materials are either approved by NA World Services or in some cases, the World Service Conference. All WSC-approved material is clearly indicated as such. The material is presented to assist NA service bodies in their efforts. If they help you in your efforts, please feel free to adapt them to your needs. They should not be viewed as rules or mandates.

Anyone is free to download any of these materials, and all of these resources can be used or adapted as your local service committee sees fit. Please look in the subheadings for files in languages other than English.

If your area or region wishes to share locally developed resources, please send it to fsmail@na.org, and we will post them on the web site for you. NA World Services reserves the right to remove any item from this area without exception.

Addressing predatory, disruptive, or violent behavior

- [Anti-harassment policy - Chicagoland Region - 2014.docx](#)
- [Guidelines for Inappropriate Behavior - United Kingdom RSC - 2005.doc](#)
- [Predatory Behavior Workshop - Bergen ASC - 2018 PowerPoint](#)
 - [Predatory Behavior Workshop Support Material 1 - Bergen ASC - 2018.pdf](#)
 - [Predatory Behavior Workshop Support Material 2 - Bergen ASC - 2018.pdf](#)
 - [Predatory Behavior Workshop Support Material 3 - Bergen ASC - 2018.pdf](#)
- [Predatory Behavior - Florida RSC - 2018.pdf](#)
- [Predatory Behavior - Wester Russian Region](#)
- [Safety statement - Israel - 2021 \(Hebrew\)](#)
- [Safety Reading - Central Coast NSW Area - 2020.docx](#)
- [Healthy Boundaries - NZNA](#)
- Sexually disturbing behaviors workshop - Quebec Region - [PDF](#) | [Power Point](#)
- **Service Pamphlet on Disruptive and Violent Behavior** can be found [here](#).
- **Best Practices For Virtual NA Meetings** [Word/PDF](#) including
 - Keeping a virtual meeting secure and dealing with disruption,
 - Maintaining personal anonymity, and
 - Welcoming newcomers and helping them get connected.
- [Predatory Behavior Workshop - Hollywood ASC - 2020](#)
- Additional materials are available at www.na.org/virtual

[Conventions & Events](#)

[CBDM](#)

[Groups](#)

[Financial, Legal, and RSO](#)

[Guidelines, Bylaws, etc.](#)

- ASC
- RSC
- Subcommittees

[Miscellaneous](#)

[NA Logos](#) (Please Read [FIPT Bulletins 1 and 3](#) before downloading files)

[Newsletters](#)

Public Relations

- [General PR/PI](#)
- [Phoneline](#)
- [PSAs](#)
- [H&I](#)
- [Inmate Step Writing](#)

[Planning](#)

[Rural Service Resources](#)

[Service System](#) (also see www.na.org/servicesystem)

- GSFs
- LSBs and LSCs
- Planning
- Implementation
- Service System 101

[Technology](#)

- Website
- Social Media

[Trusted Servant Training & Elections Resources](#)

[Workshop Resources](#)

- General Workshop Resources
- CAR Workshops
- Issue Discussion Topics
- Newcomer Workshops
- Service System Workshops
- Special Days
- Various Workshops Resources
- Worldwide Workshop Resources

Local Service Resources in other languages:

- [Arabic](#)
- [French](#)
- [Hebrew](#)
- [Norwegian](#)
- [Portuguese](#)
- [Spanish](#)

[Zones](#)

Web Meetings



Public Relations



Hospitals & Institutions

Email pr@na.org for more info!

Webinars

Join us for a webinar on **Virtual Meetings** **31 October** 11 am PDT

We will hear about best practices. Then have a Q&A session.



art by Caroline Z.

Please join us **4 September** 11 am – 1 pm
Creating a Safe and Welcoming Atmosphere In NA web meeting

Web meeting ID: 848 7902 0276 Passcode: 1953
 Spanish and Portuguese translation provided.
 Contact wb@na.org if you require other interpretation.
 Also streamed live: link www.na.org/webinar

Hear inspiring stories from around the world about **Sponsorship**
Join us for a webinar to celebrate Sponsorship Day!

Web meeting ID: 816 9027 7423 Passcode: 1953

19 March 11 am – 1 pm PDT
How do we attract members to service?

Please join us for a webinar. We will hear from members around the world and have time for questions.

Webinar ID: 826 9114 3020 Passcode: 1953
 Spanish and Portuguese translation provided.
 Contact wb@na.org if you require other interpretation.
 Also streamed live: link will be posted to www.na.org/webinar before meeting starts.



9 July 11am–12:30pm PDT (18:00–19:30 GMT)
 Please join us for a webinar about new ideas for Fellowship development.

We will hear from members around the world and have time for questions.

Fellowship development is planting a seed of hope.



Come see for yourself! **20 March** 11 am – 1 pm PDT

Current activity at NA World Service aka NAWS

You've seen it at zone other service meetings. Now you can see it on a webinar.

Please join us for an open webinar on **Public Relations** **5 November** 10–11:30am (17:00–18:30 GMT)

We will hear from members around the world on these topics:

- Starting PR committees
- PR efforts outside the US
- Collaboration of PR & H&I
- Gratitude and joy with PR service

Webinar ID: 948 1479 3098
 Spanish and Portuguese translation provided.
 Contact wb@na.org if you require other interpretation.
 Also streamed live: link will be posted before meeting starts.

Spanish and Portuguese translation provided. Contact pr@na.org if you require other interpretation. Passcode: 1953
 Webinar ID: 864 4205 2497

Hear inspiring stories from around the world about **carrying our message.**

1 May 11 am – 1 pm PDT

FD webinar to celebrate SERVICE DAY

Webinar ID: 932 7436 9774
 Spanish and Portuguese translation provided.
 Contact wb@na.org if you require other interpretation.
 Also streamed live: link will be posted to www.na.org/webinar before meeting starts.

10 November 3–4:30pm PST (23:00–00:30 GMT)
 Please join us for an open webinar on **H&I (Hospitals & Institutions)**

We will hear from H&I trusted servants around the world on these topics:

- How to attract members back to H&I service
- How to handle the rotation of institutional officers
- Collaboration of H&I and PR
- Adjusting to the impact of COVID related requirements

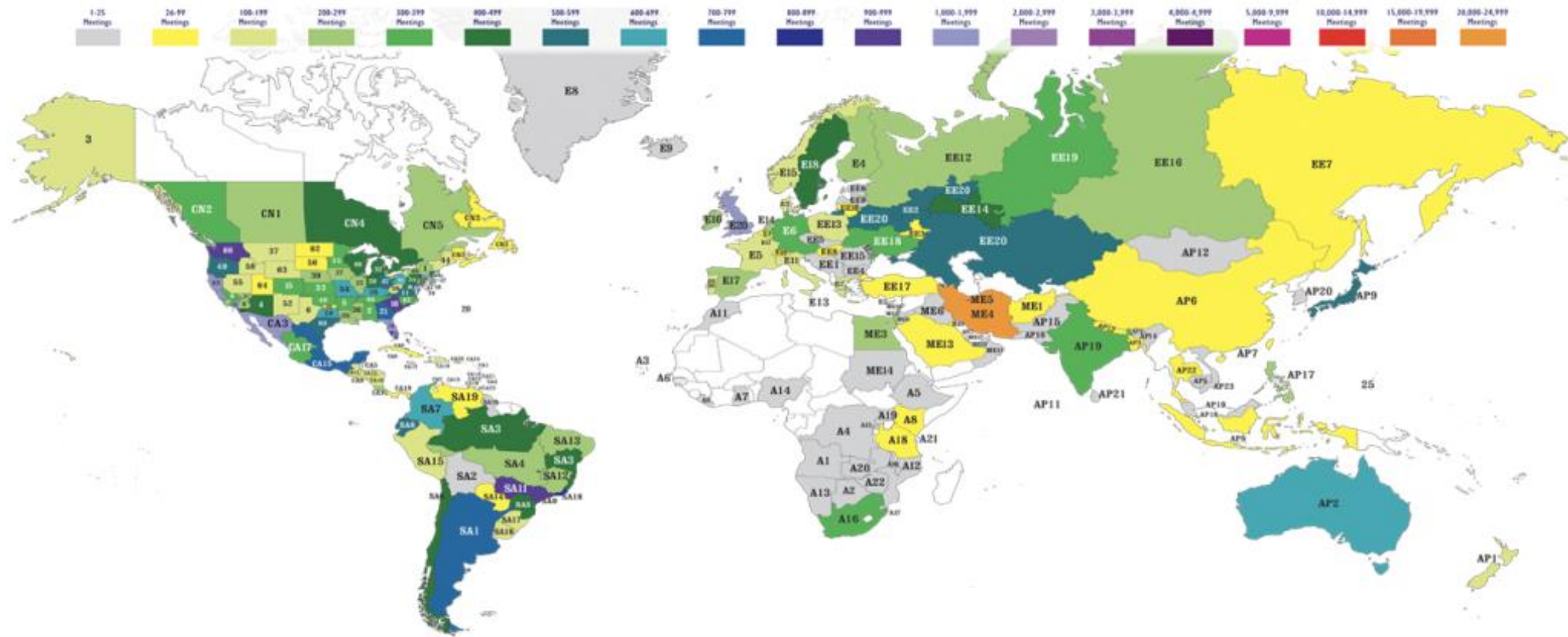
Spanish and Portuguese translation provided. Contact pr@na.org if you require other interpretation. Passcode: 1953
 Webinar ID: 860 7236 6690

19 December 11 am PST
Carrying the Message Effectively and Virtually

Join us for a webinar on PR service that supports actual H&I efforts to carry the message to jails, prisons, and parolees.

Webinar ID: 989 0974 5931
 Spanish and Portuguese translation provided.
 Also streamed live: link will be posted to www.na.org/toolbox before meeting starts.

www.na.org/webinar



Join us on Instagram

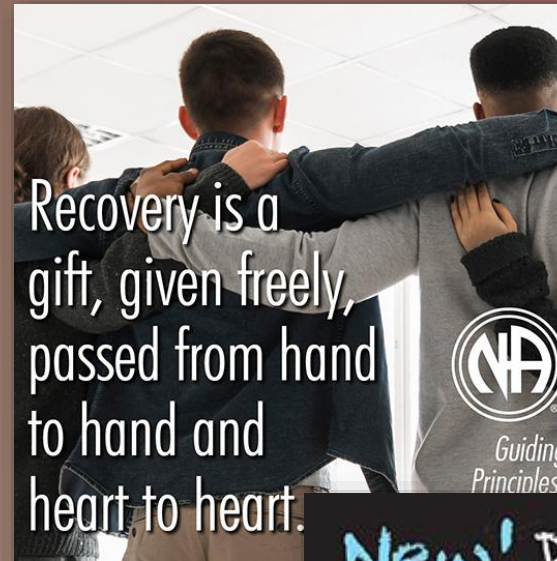
@narcoticsanonymous & @naglobalevents

Send us your pictures, memes, event flyers, and ideas for posts:

- If they are your creation or in the public domain
- Don't show members' faces
- Have wide interest to NA around the world.

Share your joy

socialmedia@na.org



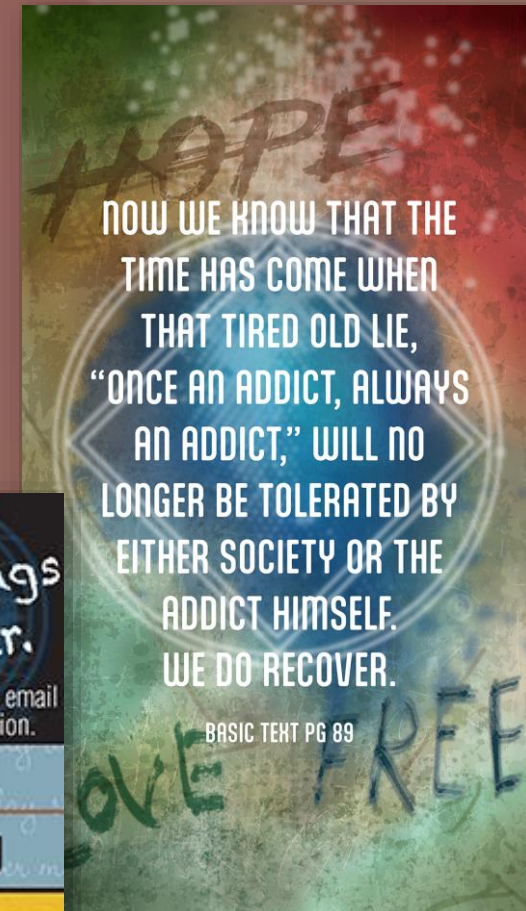
New! Daily inspirational readings from your browser. No need for email subscription.

Just for Today

www.jftna.org

A Spiritual Principle a Day

www.spadna.org



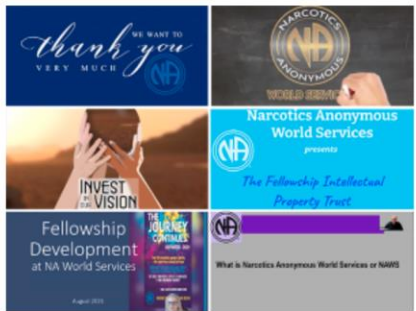
www.na.org/media



Social Media



Virtual Meeting Resources



Videos created by or for NA World Services



Fellowship Development Resources

Social Media

Join us on Instagram! [@narcoticsanonymous](https://www.instagram.com/narcoticsanonymous)
Here are a few posts for you to download and repost.



Videos posted

Please feel free to post a link to any of these videos. If you would like to download a version of any of these videos to show at an NA events, contact worldboard@na.org



Recently we posted this thank you [video](#) to play after members make a contribution. It expresses our gratitude and shows some of what your contribution helps to pay for.

Audio Basic Text Videos

[Arabic](#) | [Hebrew](#) | [Hungarian](#) | [Russian](#) | [Spanish](#) | [Thai](#)

Play this [40th Anniversary video](#) to hear the historic vote to pass the motion to approve the Basic Text as our first book!

Fellowship Development Resources



PowerPoints

- [NAWS Update June 2022 PowerPoint](#) | [PDF](#) | [Notes](#)
- [Service Day FD Webinar PowerPoint](#) | [PDF](#)
- [Video of Service Day webinar](#)

Maps

- [NA Meets Map \(08/2020\)](#)
- [World Regional Map 11x17](#)
- [EN](#) | [SP](#)
- [Zonal Map - EN](#) | [FA](#) | [FR](#) | [GE](#) | [PO](#) | [SP](#)

Fellowship Development trip in Saudi Arabia [video](#)

Thank you to NAWS from NA Indonesia [video](#)

Sixth Edition Basic Text finally available in [French!](#)

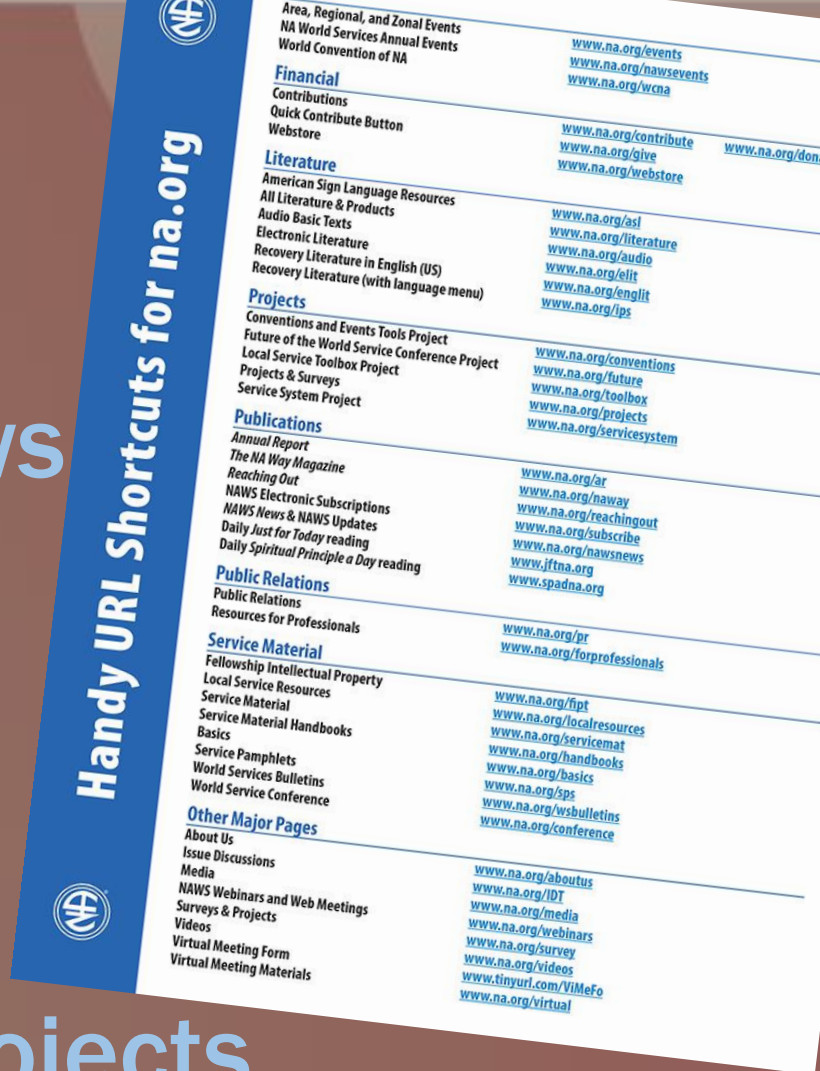
The effect of having the Basic Text in Brazilian Portuguese [video](#)

Information about the development and history of the [FIPT](#)

View the Video in [Portuguese](#) | [Spanish](#)

For more information

- **NAWS News:** www.na.org/nawsnews
- **Annual Report:** www.na.org/ar
- **Media page:** www.na.org/media
- **About Us:** www.na.org/aboutus
- **Projects & Surveys:** www.na.org/projects
- **World Service Conference:** www.na.org/conference



Handy URL Shortcuts for na.org

Area, Regional, and Zonal Events	www.na.org/events
NA World Services Annual Events	www.na.org/nawsevents
World Convention of NA	www.na.org/wcna
Financial	
Contributions	
Quick Contribute Button	www.na.org/contribute
Webstore	www.na.org/give www.na.org/webstore
Literature	
American Sign Language Resources	
All Literature & Products	www.na.org/asl
Audio Basic Texts	www.na.org/literature
Electronic Literature	www.na.org/audio
Recovery Literature	www.na.org/ELIT
Recovery Literature in English (US)	www.na.org/englit
Recovery Literature (with language menu)	www.na.org/lps
Projects	
Conventions and Events Tools Project	www.na.org/conventions
Future of the World Service Conference Project	www.na.org/future
Local Service Toolbox Project	www.na.org/toolbox
Projects & Surveys	www.na.org/projects
Service System Project	www.na.org/servicesystem
Publications	
Annual Report	www.na.org/ar
The NA Way Magazine	www.na.org/haway
Reaching Out	www.na.org/reachingout
NAWS Electronic Subscriptions	www.na.org/subscribe
NAWS News & NAWS Updates	www.na.org/nawsnews
Daily Just for Today reading	www.na.org/jftna
Daily Spiritual Principle a Day reading	www.spadna.org
Public Relations	
Public Relations	www.na.org/pr
Resources for Professionals	www.na.org/forprofessionals
Service Material	
Fellowship Intellectual Property	www.na.org/fipt
Local Service Resources	www.na.org/localresources
Service Material	www.na.org/servicemat
Service Material Handbooks	www.na.org/handbooks
Basics	www.na.org/basics
Service Pamphlets	www.na.org/sps
World Services Bulletins	www.na.org/wsbulletins
World Service Conference	www.na.org/conference
Other Major Pages	
About Us	www.na.org/aboutus
Issue Discussions	www.na.org/IDT
Media	www.na.org/media
NAWS Webinars and Web Meetings	www.na.org/webinars
Surveys & Projects	www.na.org/survey
Videos	www.na.org/videos
Virtual Meeting Form	www.tinyurl.com/ViMeFo
Virtual Meeting Materials	www.na.org/virtual

A complete list of short URLs is posted at the bottom of www.na.org/aboutus



Questions and Answers

